

Establishing Group Norms

WHY IT MATTERS

Even if participants are experienced in collaboration, they've never worked in this group before. Taking time to set shared expectations at the start creates a respectful, inclusive, and productive space for everyone—especially in diverse, interdisciplinary teams.

TIPS FOR FACILITATORS

Start Early



Set aside time in your **first meeting** to co-create or review group norms and ensure everyone is present for the conversation

Involve Everyone



Ask participants to suggest expectations that matter to them or offer a list of suggested ground rules & invite additions or edits

Keep Norms Visible



Include the group norms in:

- Agendas
- Shared notes
- Meeting slides or boards

Revisit Norms When Needed



Set the standard that group norms are editable if the group's needs or dynamics shift

Pro Tip: Consider hybrid and remote participants too!

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Sample Group Norms to Consider

- Articulate hidden assumptions – *Don't assume shared understanding*
- Listen to understand, speak to be understood – *Your intention should be to genuinely understand on another, not to get your way*
- Assume arguments are in good faith
- Take space / Make space – *Balance your participation*
- Be concise, lead with the headline – *Share your main point up front*
- Acknowledge contributions – *Credit ideas when you amplify or build on them*
- Stay open, curious, and committed to learning – *Especially across disciplines*
- Bring humor – *Lightness helps creativity and connection*
- Go with the flow – *Flexibility helps when uncertainty arises*
- Move at the speed of trust – *Respect that trust takes time*
- Choose to be present – *Minimize distractions; agree on how to handle them*
- Start and end on time – *Honor people's time and commitments*

Suggested Language to Use

"To help make this a productive and respectful space for everyone, we're going to take a few minutes to set or review our group norms. These will guide how we work together and help us collaborate across disciplines."



Helpful Resources



A list of ground rules for effective meetings